DevOps / SRE Lead

Who we are

Maribel Health is a General Catalyst venture backed startup company with a mission *"to make home the center of the health system."* Maribel was created to enable forward thinking health systems to lead as care transitions to the home, including the successful launch and operation of Hospital-at-home (HaH) capabilities.

Maribel's strength is our people -- a team of clinical leaders, technologists, and operators with a unique depth and breadth of transformational redesign experience, a passion to enable individuals to remain at home, and an industry-changing hospital-at-home model.

Maribel's Maestro platform is designed to efficiently manage a mobile healthcare workforce, significantly streamlining costs and addressing operational challenges associated with home-based care, with an emphasis on employee engagement and effective team communication. Leveraging tools like an AI-powered chatbot and integrated communication systems, it aims to enhance coordination and information flow, even as teams operate remotely. By coupling innovative technology with a keen focus on human-centric service, Maestro intends to revolutionize home-based care, merging logistical accuracy with nurturing human connection and engagement.

Role

To help us deliver our technology platform, we're looking for our first DevOps/Site Reliability Lead to join our team, and build our initial Infrastructure. This role will be responsible for building and managing infrastructure, monitoring, deployments, system reliability, and all related processes.

You'll will have the opportunity, and time, to build our Infrastructure tech and processes, almost from scratch, and establish best practices and standards that enable Maribel to provide exceptional reliability, performance, and security for our healthcare platform.

We are looking for teammates to join us in building our company, culture, and partner experience who are:

- comfortable with diving into the unknown
- knowledgeable about modern devops, automation, practices and technologies
- great team players, and not afraid to admit when making mistakes
- excited to work in a startup environment and build the technologies, processes and practices from the ground up

In this role, you will:

- Create automated deployment processes to improve efficiency and reduce errors
- Monitor systems to quickly detect and resolve issues before customers are impacted

- Manage infrastructure to ensure scalability and reliability
- Ensure service level agreements are met
- Continuously improve system performance and reliability
- Interact with client InfoSec teams regarding security processes
- Upon training, maintain HIPAA compliance and adhere to our documented Vanta security processes. Eventually, help us refactor these processes.

We are looking for someone who:

- 3+ years engineering experience, ideally with time in an operations-focused role (DevOps, SRE, Build Engineering, Production Engineering)
- Experience with application development and its challenges
- Expertise with cloud platforms like AWS, Azure, or GCP - the more, the merrier!
- Experience with infrastructure as code tools like Terraform, Ansible, etc.
- Proficiency with containerization and orchestration (Docker, Kubernetes)
- Experience with monitoring tools like Sentry, Datadog, New Relic, etc.
- Knowledge of CI/CD pipelines and automation
- Strong grasp of security principles and compliance standards
- Excellent communication and collaboration skills

Nice to have or willing to learn:

- Experience building software in healthcare and exposure to HCIT, particularly in clinical delivery workflows (preferred)
- Knowledge of compliance regulations such as HIPAA, SOC2, GDPR, etc. (preferred)

Total Rewards:

Salary is just one component of Maribel's Total Rewards Package, including a rich suite of benefits as outlined below.

- Competitive salary
- Competitive medical, dental, and vision coverage
- Competitive 401(k) Plan
- Health Savings Account Program
- Paid Time Off
- Health Care Flexible Spending Account (FSA) and Dependent Care Account (DCA)
- Protection Plans including Life Insurance, Short-term and Long-term Disability Benefits, ADD Insurance, and Supplemental Insurance
- Mental Health and Wellness benefits

Location

- We're remote first, with occasional travel to visit customers, partners, or team off-sites.

Diversity, Equity & Inclusion at Maribel Health

- Maribel Health is an equal-opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. If you are a person with a disability and require assistance during the application process, please reach out for assistance.